Self appraisal report for Year (2023-24)

Auditor Agency: Pradeep Kumar L(Sushma Swaraj Institute of Foreign Service)

Ministry Name: Ministry of External Affairs

Department Name:

Public Authority Name: High Commission of India, Abuja, Nigeria

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1	Organisation and Function							
1.1	Particulars of its organisation, functions and o	luties[Sectio	n 4(1)(b)(i)]				
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	https://www.h ciabuja.gov.in/		1.28	available
1.1.2	Head of the organization	Fully Met	1.28	1.28	https://www.h ciabuja.gov.in/ pages/MTI,	,	1.28	available
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	https://www.h ciabuja.gov.in/ pages/MTI,		1.28	available
1.1.4	Function and duties	Fully Met	1.28	1.28	https://www.h ciabuja.gov.in/ pages/MTI,	_	1.28	available
1.1.5	Organization Chart	Fully Met	1.28	1.28	https://www.h ciabuja.gov.in/ pages/MTI,	,	1.28	available
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met	1.28	1.28	https://www.h ciabuja.gov.in/ pages/MTI,	_	1.28	available
1.2	Power and duties of its officers and employee	s[Section 4(1) (b)(ii)]				'	

Sr. No	Details of disclosure	Category	Marks	Obtained Mark		Auditor Category	Auditor Marks	Auditor Remarks/URL
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in, pages/MTI,	•	1.54	available
1.2.2	Power and duties of other employees	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in, pages/MTI,	,	1.54	available
1.2.3	Rules/ orders under which powers and duty are derived and	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in, pages/MTI,		1.54	available
1.2.4	Exercised	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in, pages/MTI,	,	1.54	available
1.2.5	Work allocation	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in, pages/MTI,	,	1.54	available
1.3	Procedure followed in decision making proce	ss [Section	4(1)(b)(iii))]				
1.3.1	Process of decision making Identify key decision making points	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in, pages/MTI,	-	1.54	available
1.3.2	Final decision making authority	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in, pages/MTI,	-	1.54	available
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in, pages/MTI,	-	1.54	available
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in/ pages/MTI,		0	Not available
1.3.5	Channel of supervision and accountability	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in, pages/MTI,	,	1.54	available
1.4	Norms for discharge of functions[Section 4(1)	(b)(iv)1						

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in pages/MTI,	,	1.54	available
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in pages/MTI,	-	1.54	available
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in pages/MTI,	,	1.54	available
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in pages/MTI,		0	Not available
1.4.5	Process of redress of grievances	Fully Met	1.54	1.54	https://www.h ciabuja.gov.in pages/MTI,		1.54	available
1.5	Rules, regulations, instructions manual and	ecords for d	ischargir	g function	s[Section 4(1)	(b)(v)]		
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	1.92	1.92	https://www.h ciabuja.gov.in pages/MTI,	-	1.92	available
1.5.2	List of Rules, regulations, instructions manuals and records.	Fully Met	1.92	1.92	https://www.h ciabuja.gov.in pages/MTI,	,	1.92	available
1.5.3	Acts/ Rules manuals etc.	Fully Met	1.92	1.92	https://www.h ciabuja.gov.in pages/MTI,		1.92	available
1.5.4	Transfer policy and transfer orders	Not Applica	ble0	0	empty	Not Applica	ble0	Not Applicable
1.6	Categories of documents held by the authori	ty under its o	control[S	ection 4(1)	(b) (vi)]			
1.6.1	Categories of documents	Fully Met	3.85	3.85	https://www.h ciabuja.gov.in pages/MTI,		3.85	available
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	https://www.h ciabuja.gov.in	-	3.85	available

Sr. No	Details of disclosure	Category	Marks	Obtained Mark			Auditor Marks	Auditor Remarks/URL
					pages/MTI,			
1.7	Boards, Councils, Committees and other Bodi	es constituted	l as pai	t of the Pu	blic Authority	[Section 4(1)(b)(viii)]	
1.7.1	Name of Boards, Council, Committee etc.	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.7.2	Composition	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.7.3	Dates from which constituted	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.7.4	Term/ Tenure	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.7.5	Powers and functions	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.7.6	Whether their meetings are open to the public?	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.7.7	Whether the minutes of the meetings are open to the public?	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.7.8	Place where the minutes if open to the public are available?	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.8	Directory of officers and employees[Section 4	(1) (b) (ix)]						
1.8.1	Name and designation	Fully Met	3.85	3.85	https://www.h ciabuja.gov.in, pages/MTI,	,	3.85	available
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	https://www.h ciabuja.gov.in, pages/MTI,	,	3.85	available
1.9	Monthly Remuneration received by officers &	employees ind	luding	system of	compensatio	n[Section 4(1)	(b) (x)]	
1.9.1	List of employees with Gross monthly remuneration		3.85	3.85	https://www.h ciabuja.gov.in, pages/MTI,	Fully Met	3.85	available
1.9.2	System of compensation as provided in its regulations	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.10	Name, designation and other particulars of pu	blic information	on offic	ers[Sectio	n 4(1) (b) (xvi)	ĺ		
1.10.1	Name and designation of the public information officer (PIO), Assistant Public Information officer (APIO) & Appellate Authority		3.85	3.85	https://www.h ciabuja.gov.in/ pages/MTI,	Fully Met	3.85	available
1.10.2	· · · · · · · · · · · · · · · · · · ·	Fully Met	3.85	3.85	https://www.h ciabuja.gov.in/ pages/MTI,	-	3.85	available

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.11	No. Of employees against whom Disciplinary	action has bee	en prop	osed/ take	n(Section 4(2))		<u> </u>
1.11.1	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	Not Applicable	90	0	empty	Not Applicable	e0	Not Applicable
1.11.2	(ii) Finalised for Minor penalty or major penalty proceedings	Not Applicable	e0	0	empty	Not Applicable	90	Not Applicable
1.12	Programmes to advance understanding of RT	I(Section 26)						
1.12.1	Educational programmes	Not Applicable	e0	0	empty	Not Applicable	e0	Not Applicable
1.12.2		Not Applicable	e0	0	empty	Not Applicable	e0	Not Applicable
1.12.3	Training of CPIO/APIO	Not Applicable	90	0	empty	Not Applicable	90	Not Applicable
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	https://www.h ciabuja.gov.in pages/MTI,	•	1.92	Available
1.13	Transfer policy and transfer orders[F No. 1/6/2	2011- IR dt. 15	4.2013]				
1.13.1	Transfer Policy And Transfer Orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Not Applicable		0	empty	Not Applicable	e0	Not Applicable
Total			65	65		65	62	
2	Budget and Programme							
2.1	Budget allocated to each agency including all 4(1)(b)(xi)]	plans, propos	sed exp	enditure a	nd reports on	disbursement	s made e	etc.[Section
2.1.1	Total Budget for the public authority	Fully Met	10	10.00	https://www.h ciabuja.gov.in, pages/MTI,	,	5.00	Partially available
2.1.2	Budget for each agency and plan & programmes	Fully Met	10	10.00	https://www.h ciabuja.gov.in, pages/MTI,		0	not available
2.1.3	Proposed expenditures	Fully Met	10	10.00	https://www.h ciabuja.gov.in pages/MTI,	•	10.00	available
2.1.4	Revised budget for each agency, if any	Not Applicable	2 0	0	empty	Not Applicable	e0	Not Applicable
2.1.5	Report on disbursements made and place where	Not Applicable	e0	0	empty	Not Applicable	e0	Not Applicable

Sr. No	Details of disclosure	Category	Marks	Obtained Mark		Auditor Category	Auditor Marks	Auditor Remarks/URL
	the related reports are available							
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR	dt. 11.9.2012)					
2.2.1	Budget	Fully Met	16.67	16.67	https://www.h ciabuja.gov.in/ pages/MTI,		0	not available
2.2.2	Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit	Fully Met	16.67	16.67	https://www.h ciabuja.gov.in/ pages/MTI,		0	not available
2.2.3	Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.	Fully Met	16.67	16.67	https://www.h ciabuja.gov.in/ pages/MTI,	•	8.34	partially available
2.3	Manner of execution of subsidy programme [Section 4(i)(b)	(xii)]					'
2.3.1	Name of the programme of activity	Not Applicabl	e0	0	empty	Not Applicable	e0	Not Applicable
2.3.2	Objective of the programme	Not Applicabl	e0	0	empty	Not Applicable	90	Not Applicable
2.3.3	Procedure to avail benefits	Not Applicabl	e0	0	empty	Not Applicable	e0	Not Applicable
2.3.4	Duration of the programme/ scheme	Not Applicabl	e0	0	empty	Not Applicable	e0	Not Applicable
2.3.5	Physical and financial targets of the programme	Not Applicabl	e0	0	empty	Not Applicable	e0	Not Applicable
2.3.6	Nature/ scale of subsidy /amount allotted	Not Applicabl	e0	0	empty	Not Applicable	e0	Not Applicable
2.3.7	Eligibility criteria for grant of subsidy	Not Applicabl	e0	0	empty	Not Applicable	e0	Not Applicable
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Not Applicabl	e0	0	empty	Not Applicable	9 0	Not Applicable
2.4	Discretionary and non-discretionary grants [F	. No. 1/6/2011	-IR dt. 1	5.04.2013]				
2.4.1	Discretionary and non-discretionary grants/	Not Applicabl	e0	0	empty	Not Applicable	e0	Not Applicable

Sr. No	Details of disclosure	Category	Marks	Obtained Mark			Auditor Marks	Auditor Remarks/URL
	allocations to State Govt./ NGOs/other institutions	3						
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
2.5	Particulars of recipients of concessions, perm	its of authoriz	ations	granted by	the public au	thority[Sectio	n 4(1) (b)	(xiii)]
2.5.1	Concessions, permits or authorizations granted by public authority	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2	2013]						
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
Total			80	80		80	23	
			UU	00			23	
3	Publicity Band Public interface		00	00			23	
3 3.1	Publicity Band Public interface Particulars for any arrangement for consultati formulation of policy or implementation there	•	resenta	tion by the		the public in r		the .
	Particulars for any arrangement for consultati	•	resenta	tion by the		the public in re 5.04.2013] Fully Met		o the Available
3.1	Particulars for any arrangement for consultati formulation of policy or implementation there Relevant Acts, Rules, Forms and other documents which are normally accessed by	of [Section 4(*) Fully Met Not Applicable	resenta I)(b)(vii 12.5	tion by the	6/2011-IR dt. 1 https://www.h ciabuja.gov.in/	the public in re 5.04.2013] Fully Met	elation to	

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks		Auditor Marks	Auditor Remarks/URL
	Special Purpose Vehicle (SPV), if any							
3.1.4	Public- private partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	e0	0	empty	Not Applicable	0	Not Applicable
3.1.5	Public- private partnerships (PPP)- Concession agreements.	Not Applicable	90	0	empty	Not Applicable	0	Not Applicable
3.1.6	Public- private partnerships (PPP)- Operation and maintenance manuals	Not Applicable	e0	0	empty	Not Applicable	0	Not Applicable
3.1.7	Public- private partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	90	0	empty	Not Applicable	0	Not Applicable
3.1.8	Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable	e0	0	empty	Not Applicable	0	Not Applicable
3.1.9	Public- private partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	90	0	empty	Not Applicable	0	Not Applicable
3.1.10	Public- private partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	€0	0	empty	Not Applicable	0	Not Applicable
3.1.11	Public- private partnerships (PPP) - All payment made under the PPP project	Not Applicable	e0	0	empty	Not Applicable	0	Not Applicable
3.2	Are the details of policies / decisions, which a	ffect public, i	nforme	d to them[S	Section 4(1)	(c)]		
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year		e0	0	empty	Not Applicable	e 0	Not Applicable
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process		e0	0	empty	Not Applicable	eO	Not Applicable
3.2.3	Publish all relevant facts while formulating	Not Applicable	e0	0	empty	Not Applicable	0	Not Applicable

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	important policies or announcing decisions which							
	affect public to make the process more							
	interactive- Outline the arrangement for							
	consultation before formulation of policy							
3.3	Dissemination of information widely and in su	ch form and	d manner	which is e	asily accessib	le to the pu	blic [Section	n 4(3)]
3.3.1	Use of the most effective means of	Fully Met	50	50.00	https://www.h	Fully Met	50.00	available
	communication - Internet (website)	_			ciabuja.gov.in	/		
3.4	Form of accessibility of information manual/ h	andbook[S	ection 4(1)(b)]	, ,			'
3.4.1	•	Fully Met	25	25.00	https://www.h	Fully Met	25.00	available
	Electronic format				ciabuja.gov.in	/		
3.4.2	Information manual/handbook available in Printed	Fully Met	25	25.00	https://www.h		25.00	available
	format				ciabuja.gov.in	/		
3.5	Whether information manual/ handbook availa	ble free of	cost or no	t [Section				
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	https://www.h	Fully Met	25.00	available
					ciabuja.gov.in	,		
3.5.2	List of materials available At a reasonable cost of	Fully Met	25	25.00	https://www.h		25.00	available
	the medium				ciabuja.gov.in	-		
Total	'		163	163	, ,	163	163	
4	E-Governance							
4.1	Language in which Information Manual/Handb	ook Availal	ole [F No.	1/6/2011-II	R dt. 15.4.2013]		
4.1.1	English	Fully Met	14.29	14.29	https://www.h	Fully Met	14.29	available
		_			ciabuja.gov.in	/		
4.1.2	Vernacular/ Local Language	Fully Met	14.29	14.29	https://www.h	Fully Met	14.29	available
		_			ciabuja.gov.in	/		
4.2	When was the information Manual/Handbook I	ast updated	d?[F No. 1	/6/2011-IR				
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	https://www.h	Fully Met	28.57	available
	·				ciabuja.gov.in	/		
4.3	Information available in electronic form[Section	n 4(1)(b)(xi	v)]		, ,			
4.3.1	Details of information available in electronic form		9.52	9.52	https://www.h	Fully Met	9.52	available
					ciabuja.gov.in			
4.3.2	Name/ title of the document/record/ other	Fully Met	9.52	9.52	https://www.h		9.52	available
	information				ciabuja.gov.in			

Sr. No	Details of disclosure	Category	Marks	Obtained Mark			Auditor Marks	Auditor Remarks/URL
4.3.3	Location where available	Fully Met	9.52	9.52	https://www.h ciabuja.gov.in/	,	9.52	available
4.4	Particulars of facilities available to citizen for	obtaining info	rmatio	n[Section 4	(1)(b)(xv)]			
4.4.1	Name & location of the faculty	Fully Met	7.14	7.14	https://www.h ciabuja.gov.in/ pages/MjU,	,	7.14	available
4.4.2	Details of information made available	Fully Met	7.14	7.14	https://www.h ciabuja.gov.in/ pages/MjU,	,	7.14	available
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	https://www.h ciabuja.gov.in/ pages/MjU,	,	7.14	available
4.4.4	Contact person & contact details (Phone, fax email)	Fully Met	7.14	7.14	https://www.h ciabuja.gov.in/ pages/MjU,		7.14	available
4.5	Such other information as may be prescribed	under Section	4(i) (b)	(xvii)				
4.5.1	Grievance redressal mechanism	Fully Met	3.57	3.57	https://www.h ciabuja.gov.in/ pages/MTI,	,	3.57	available
4.5.2	Details of applications received under RTI and information provided	Fully Met	3.57	3.57	https://www.h ciabuja.gov.in/ pages/MTI,		0	Not available
4.5.3	List of completed schemes/ projects/ Programmes	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
4.5.4	List of schemes/ projects/ programme underway	Not Applicable	eO	0	empty	Not Applicable	0	Not Applicable
4.5.5	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Fully Met	3.57	3.57	https://www.h ciabuja.gov.in/ pages/MTI,	,	1.79	Partially available
4.5.6	Annual Report	Not Applicable	90	0	empty	Not Applicable	0	Not Applicable
4.5.7	Frequently Asked Question (FAQs)	Fully Met	3.57	3.57	https://www.h ciabuja.gov.in/		3.57	available
4.5.8	Any other information such as - (a) Citizen's	Not Applicable	0	0	empty	Partially Met	1.79	Not available

Sr. No	Details of disclosure	Category	Marks	Obtained Mark			Auditor Marks	Auditor Remarks/URL
	Charter, (b) Result Framework Document (RFD), (c) Six monthly reports on the , (d) Performance against the benchmarks set in the Citizen's Charter							
4.6	Receipt & Disposal of RTI applications & appe	als [F.No 1/6/2	2011-IR	dt. 15.04.2	2013]			
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	https://www.h ciabuja.gov.in, pages/MTI,	,	14.29	available
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	https://www.h ciabuja.gov.in/ pages/MTI,		14.29	available
4.7	Replies to questions asked in the parliament[Section 4(1)(d)	(2)]					
4.7.1	Details of questions asked and replies given	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
Total			157	157		161	154	
5	Information as may be prescribed							
5.1	Such other information as may be prescribed	[F.No. 1/2/201	6-IR dt.	17.8.2016,	, F No. 1/6/201 ⁻	1-IR dt. 15.4.20)13]	
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	https://www.h ciabuja.gov.in/ pages/MTI,	Partially Met	10.00	partially available
5.1.2	Details of third party audit of voluntary disclosure -(a) Dates of audit carried out, (b) Report of the audit carried out	Fully Met	20	20.00	https://www.h ciabuja.gov.in, pages/MTI,		20.00	available
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment, (b) Name & Designation of the officers	Fully Met	20	20.00	https://www.h ciabuja.gov.in/ pages/MTI,		0	not available
5.1.4	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information	Not Applicable	eO	0	empty	Not Applicable	0	Not Applicable

Sr. No	Details of disclosure	Category	Marks	Obtained Mark		Auditor Category	Auditor Marks	Auditor Remarks/URL
	under RTI - (a) Dates from which constituted, (b)							
	Name & Designation of the Officers							
Total			60	60		60	30	
6	Information Disclosed on own Initiative							
6.1	Item / information disclosed so that public ha	ve minimum	resort to	use of RT	I Act to obtain	information		
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain	Fully Met	25	25.00	https://www.h	,	12.50	Partially Available
	information				pages/MTI,			
6.2	information Guidelines for Indian Government Websites (Secretariat Manual of Office Procedures (CSM Personnel, Publ	•	•		ebruary, 2009			
	Guidelines for Indian Government Websites (Secretariat Manual of Office Procedures (CSM	•	•		ebruary, 2009	s and Public Not Met		
6.2.1	Guidelines for Indian Government Websites (Secretariat Manual of Office Procedures (CSM Personnel, Publ Whether STQC certification obtained and its	MOP) by Dep	artment o	of Administ	rebruary, 2009 trative Reforms https://www.h ciabuja.gov.in/	Not Met Not Met	Grievanc	es, Ministry of
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